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	Filing Date		2003-09-05	
	First Named Inventor	Carey E. Garibay et al.		
	Art Unit	3621		
	Examiner Name	JAMIE R KUCAB		
Attorney Docket Number		BEAS-01454US4		

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1	MICROSOFT.COM, "Microsoft Windows Media - Troubleshooting Windows Media Player 9 Series Error Messages", obtained from Microsoft.com, last updated May 2004.	<input type="checkbox"/>
2	INTERNET ARCHIVE'S WAYBACK MACHINE ARCHIVE, "Windows Media Download Center", April 2003.	<input type="checkbox"/>
3	"Microsoft Announces Windows Rights Management Services (RMS)", February 2003, retrieved from http://xml.coverpages.org/nl2003-02-25-a.html .	<input type="checkbox"/>

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